

POSITION ANNOUNCEMENT

Position Title: On-Call Crisis Response Advocate

The Sexual Assault Resource Center is looking for an On-Call Crisis Response Advocate to support people who have experienced sexual violence.



This is an on-call position (about 14.25 hours per month). Grant funded until September 30, 2021.

The On-Call Crisis Response Advocate is responsible for providing information, referrals and emotional support to people who have experienced sexual violence at response sites including hospitals, clinics, colleges, high schools, youth shelters and law enforcement departments.

Summary of Essential Duties

On-Call Advocacy

- Use anti-oppressive, intersectional and racial and social justice lenses to approach work with clients, colleagues and community partners.
- Support the agency's 24-hour crisis intervention protocol by responding to advocate requests on a rotating on-call basis. On-call advocates typically staff 12 and 48-hour shifts. Staff evening shifts span 6pm to 6am the following day and staff weekend shifts span 6pm Friday to 6 pm Sunday.
- Cover a weekend on-call shift from 6pm Friday-6pm Sunday once per month; ensure 40 minute response time for calls (for weekend on-call). Cover two to four overnight on-call shifts from 6pm-6am Sunday-Thursday per week; ensure 40-minute response time for calls overnight on-call.
- Serve as a backup advocate in instances where there is volunteer coverage for the primary shift and provide in-person or over-the-phone crisis intervention if primary advocate is already on a call or if there is no primary advocate on-call.
- Provide trauma-informed and relevant emotional support, information and referrals to individuals as appropriate.
- Maintain strong professional and personal boundaries.
- Provide mentorship to volunteer advocates as requested.
- Participate in shift debriefs as needed or requested.

Case Management

- Periodically provide follow up case management as funding allows and as approved by Program Manager and/or Executive Director.
- Support clients in connecting to and navigating community resources (including housing, medical, legal, mental health, basic needs etc.)
- Support clients with systems including, but not limited to, criminal, civil and transformative/restorative justice systems, education systems, social services etc.

- Assess clients for eligibility for financial assistance and other internal resources.
- Distribute financial assistance and other internal resources (clothing, toiletries, bus passes, etc.) to clients as needed and in accordance with SARC policies.
- Provide trauma-informed emotional support to clients.
- Maintain client files and record client data into electronic records database in accordance with agency policy.

Data Collection and Reporting

- Collect and record required data/information and submit completed paperwork to Program Manager at the end of every shift.
- Communicate collected data/information to Program Manager no more than 12 hours after each response while on-call.

Background Requirements

To thrive in this role, the successful applicant will have:

- Lived experience as a member of the Black Indigenous People of Color (BIPOC), Lesbian Gay Bi Trans Queer plus (LGBTQ+) and/or other oppressed/marginalized community/communities preferred.
- Fluency in Spanish strongly preferred.
- Relevant work, volunteer and/or lived experience, experience with community organizing and/or relevant education preferred.
- Knowledge and/or experience in the anti-violence movement and/or working with people who have experienced sexual assault; previous volunteer, internship, or work experience with social service organizations, and/or completion of domestic violence/sexual assault advocacy training/certification strongly preferred.
- Ability to complete domestic violence/sexual assault advocacy training and certification for applicants not yet certified required (provided by SARC.)
- Valid driver's license and reliable transportation required.
- Ability to maintain confidentiality in accordance with agency policies and funding requirements required.
- Ability to approach work with an anti-oppressive and intersectional lens.
- Ability to work professionally and collaboratively with coworkers, clients and community partners.

We value research that shows that applicants belonging to some groups are less likely to apply for a job unless they meet all of the listed qualifications. We encourage you to apply if you have any of the characteristics listed above.

To Apply:

Please email your resume to careers@sarcoregon.org. Please include a cover letter to explain the relevance of your resume to the position, if needed.

About SARC

The Sexual Assault Resource Center (SARC) was founded in Washington County in 1977 and is one of two community-based advocacy nonprofits in Oregon focused solely on providing free and confidential services to people who are, or may be, affected by sexual violence. Services include a 24-hour support line, 24/7 in person and over-the-phone crisis intervention, individual counseling, support groups and community education.

SARC recognizes that sexual assault can and does happen to anyone. Members of historically marginalized communities are more likely to be affected by sexual violence and more likely to experience barriers to accessing services and seeking justice. SARC strives to be culturally responsive and to be intentional in our efforts to support communities disproportionately impacted by sexual violence. We also understand that identities are intersectional, and oppressions are interlinked. In order to more fully serve those who have experienced sexual violence, we as an agency recognize that we must also work to address, challenge, and resist other forms of violence and oppression.

Compensation: Starts at \$20.00 per hour with additional stipend for 12-hour on-call shifts.

Location: SARC's business office is located in Beaverton, Oregon within Washington County. Currently all work is remote and there is opportunity to maintain partial remote work for some positions long term.

Benefits: This position is only eligible for statutory benefits including Paid Sick Time and eligibility to participate in the Oregon Saves program.